



## TERMS AND CONDITIONS

### GENERAL

**Please read all these terms and conditions.**

As we can accept your order and make a legally enforceable agreement without further reference to you, you must read these terms and conditions to make sure that they contain all that you want and nothing that you are not happy with. If you are not sure about anything, just phone us on 01279812865.

#### Application

1. These Terms and Conditions will apply to the purchase of the services and goods by you (the **Customer** or **you**). We are Golf World Stansted Ltd a company registered in England and Wales under number 12020745 whose registered office is at Hall Road,, Elsenham, Nr Stansted Airport, Essex, CM22 6FL with email address rofu@golfworldstansted.co.uk; telephone number 01279812865; (the **Supplier** or **us** or **we**).
2. These are the terms on which we sell all Services to you. By ordering any of the Services, you agree to be bound by these Terms and Conditions. You can only purchase the Services and Goods from the Website if you are eligible to enter into a contract and are at least 18 years old.

#### Interpretation

3. **Consumer** means an individual acting for purposes which are wholly or mainly outside his or her trade, business, craft or profession;
4. **Contract** means the legally-binding agreement between you and us for the supply of the Services;
5. **Delivery Location** means the Supplier's premises or other location where the Services are to be supplied, as set out in the Order;
6. **Durable Medium** means paper or email, or any other medium that allows information to be addressed personally to the recipient, enables the recipient to store the information in a way accessible for future reference for a period that is long enough

for the purposes of the information, and allows the unchanged reproduction of the information stored;

7. **Goods** means any goods that we supply to you with the Services, of the number and description as set out in the Order;
8. **Order** means the Customer's order for the Services from the Supplier as submitted following the step by step process set out on the Website;
9. **Privacy Policy** means the terms which set out how we will deal with confidential and personal information received from you via the Website;
10. **Services** means the services advertised on the Website, including any Goods, of the number and description set out in the Order;
11. **Website** means our website [www.golfworldstansted.co.uk](http://www.golfworldstansted.co.uk) on which the Services are advertised.

## **Services**

12. The description of the Services and any Goods is as set out in the Website, catalogues, brochures or other form of advertisement. Any description is for illustrative purposes only and there may be small discrepancies in the size and colour of any Goods supplied.
13. In the case of Services and any Goods made to your special requirements, it is your responsibility to ensure that any information or specification you provide is accurate.
14. All Services which appear on the Website are subject to availability.
15. We can make changes to the Services which are necessary to comply with any applicable law or safety requirement. We will notify you of these changes.

## **Customer responsibilities**

16. You must co-operate with us in all matters relating to the Services, provide us and our authorised employees and representatives with access to any premises under your control as required, provide us with all information required to perform the Services and obtain any necessary licences and consents (unless otherwise agreed).
17. Failure to comply with the above is a Customer default which entitles us to suspend performance of the Services until you remedy it or if you fail to remedy it following our request, we can terminate the Contract with immediate effect on written notice to you.

## **Personal information and Registration**

18. When registering to use the Website you must set up a username and password. You remain responsible for all actions taken under the chosen username and password and undertake not to disclose your username and password to anyone else and keep them secret.
19. We retain and use all information strictly under the Privacy Policy.
20. We may contact you by using e-mail or other electronic communication methods and by pre-paid post and you expressly agree to this.

## **Basis of Sale**

21. The description of the Services and any Goods in our website does not constitute a contractual offer to sell the Services or Goods. When an Order has been submitted on the Website, we can reject it for any reason, although we will try to tell you the reason without delay.

22. The Order process is set out on the Website. Each step allows you to check and amend any errors before submitting the Order. It is your responsibility to check that you have used the ordering process correctly.
23. A Contract will be formed for the Services ordered only when you receive an email from us confirming the Order ( **Order Confirmation**). You must ensure that the Order Confirmation is complete and accurate and inform us immediately of any errors. We are not responsible for any inaccuracies in the Order placed by you. By placing an Order you agree to us giving you confirmation of the Contract by means of an email with all information in it (ie the Order Confirmation). You will receive the Order Confirmation within a reasonable time after making the Contract, but in any event not later than the delivery of any Goods supplied under the Contract, and before performance begins of any of the Services.
24. Any quotation or estimate of Fees (as defined below) is valid for a maximum period of 30 days from its date, unless we expressly withdraw it at an earlier time.
25. No variation of the Contract, whether about description of the Services, Fees or otherwise, can be made after it has been entered into unless the variation is agreed by the Customer and the Supplier in writing.
26. We intend that these Terms and Conditions apply only to a Contract entered into by you as a Consumer. If this is not the case, you must tell us, so that we can provide you with a different contract with terms which are more appropriate for you and which might, in some respects, be better for you, eg by giving you rights as a business.

## **Fees and Payment**

27. The fees (**Fees**) for the Services, the price of any Goods (if not included in the Fees) and any additional delivery or other charges is that set out on the Website at the date we accept the Order or such other price as we may agree in writing. Prices for Services may be calculated on a fixed price or on a standard daily rate basis.
28. Fees and charges include VAT at the rate applicable at the time of the Order.
29. You must pay by submitting your credit or debit card details with your Order and we can take payment immediately or otherwise before delivery of the Services.

## **Delivery**

30. We will deliver the Services, including any Goods, to the Delivery Location by the time or within the agreed period or, failing any agreement:
  - a. in the case of Services, within a reasonable time; and
  - b. in the case of Goods, without undue delay and, in any event, not more than 30 days after the day on which the Contract is entered into.
31. In any case, regardless of events beyond our control, if we do not deliver the Services on time, you can require us to reduce the Fees or charges by an appropriate amount (including the right to receive a refund for anything already paid above the reduced amount). The amount of the reduction can, where appropriate, be up to the full amount of the Fees or charges.
32. In any case, regardless of events beyond our control, if we do not deliver the Goods on time, you can (in addition to any other remedies) treat the Contract at an end if:
  - a. we have refused to deliver the Goods, or if delivery on time is essential taking into account all the relevant circumstances at the time the Contract was made,

- or you said to us before the Contract was made that delivery on time was essential; or
- b. after we have failed to deliver on time, you have specified a later period which is appropriate to the circumstances and we have not delivered within that period.
33. If you treat the Contract at an end, we will (in addition to other remedies) promptly return all payments made under the Contract.
34. If you were entitled to treat the Contract at an end, but do not do so, you are not prevented from cancelling the Order for any Goods or rejecting Goods that have been delivered and, if you do this, we will (in addition to other remedies) without delay return all payments made under the Contract for any such cancelled or rejected Goods. If 35. the Goods have been delivered, you must return them to us or allow us to collect them from you and we will pay the costs of this.
35. If any Goods form a commercial unit (a unit is a commercial unit if division of the unit would materially impair the value of the goods or the character of the unit) you cannot cancel or reject the Order for some of those Goods without also cancelling or rejecting the Order for the rest of them.
36. We do not generally deliver to addresses outside England and Wales, Scotland, Northern Ireland, the Isle of Man and Channels Islands. If, however, we accept an Order for delivery outside that area, you may need to pay import duties or other taxes, as we will not pay them.
37. You agree we may deliver the Goods in instalments if we suffer a shortage of stock or other genuine and fair reason, subject to the above provisions and provided you are not liable for extra charges.
38. If you or your nominee fail, through no fault of ours, to take delivery of the Services at the Delivery Location, we may charge the reasonable costs of storing and redelivering them.
39. The Goods will become your responsibility from the completion of delivery or Customer collection. You must, if reasonably practicable, examine the Goods before accepting them.

### **Risk and Title**

40. Risk of damage to, or loss of, any Goods will pass to you when the Goods are delivered to you.
41. You do not own the Goods until we have received payment in full. If full payment is overdue or a step occurs towards your bankruptcy, we can choose, by notice to cancel any delivery and end any right to use the Goods still owned by you, in which case you must return them or allow us to collect them.

### **Withdrawal and cancellation**

42. You can withdraw the Order by telling us before the Contract is made, if you simply wish to change your mind and without giving us a reason, and without incurring any liability.
43. This is a **distance contract** (as defined below) which has the cancellation rights (**Cancellation Rights**) set out below. These Cancellation Rights, however, do not apply, to a contract for the following goods and services (with no others) in the following circumstances:

- a. accommodation, transport of goods, vehicle rental services, catering or services related to leisure activities, if the contract provides for a specific date or period of performance;
- b. goods that are made to your specifications or are clearly personalised;
- c. goods which are liable to deteriorate or expire rapidly.

#### *Right to cancel*

44. Subject as stated in these Terms and Conditions, you can cancel this contract within 14 days without giving any reason.
45. The cancellation period will expire after 14 days from the day on which you acquire, or a third party, other than the carrier, indicated by you, acquires physical possession of the last of the Goods. In a contract for the supply of services only (without goods), the cancellation period will expire 14 days from the day the Contract was entered into. In a contract for the supply of goods over time (ie subscriptions), the right to cancel will be 14 days after the first delivery.
46. To exercise the right to cancel, you must inform us of your decision to cancel this Contract by a clear statement setting out your decision (eg a letter sent by post or email). You can use the attached model cancellation form, but it is not obligatory. In any event, you must be able to show clear evidence of when the cancellation was made, so you may decide to use the model cancellation form.
47. You can also electronically fill in and submit the model cancellation form or any other clear statement of the Customer's decision to cancel the Contract on our website [www.golfworldstansted.co.uk](http://www.golfworldstansted.co.uk) . If you use this option, we will communicate to you an acknowledgement of receipt of such a cancellation in a Durable Medium (eg by email) without delay.
48. To meet the cancellation deadline, it is sufficient for you to send your communication concerning your exercise of the right to cancel before the cancellation period has expired.

#### *Commencement of Services in the cancellation period*

49. We must not begin the supply of a service (being part of the Services) before the end of the cancellation period unless you have made an express request for the service.

#### *Effects of cancellation in the cancellation period*

50. Except as set out below, if you cancel this Contract, we will reimburse to you all payments received from you, including the costs of delivery (except for the supplementary costs arising if you chose a type of delivery other than the least expensive type of standard delivery offered by us).

#### *Payment for Services commenced during the cancellation period*

51. Where a service is supplied (being part of the Service) before the end of the cancellation period in response to your express request to do so, you must pay an amount for the supply of the service for the period for which it is supplied, ending with the time when we are informed of your decision to cancel the Contract. This amount is in proportion to what has been supplied in comparison with the full coverage of the Contract. This amount is to be calculated on the basis of the total price agreed in the Contract or, if the total price were to be excessive, on the basis of the market value of the service that has been supplied, calculated by comparing prices for equivalent

services supplied by other traders. You will bear no cost for supply of that service, in full or in part, in this cancellation period if that service is not supplied in response to such a request.

#### *Deduction for Goods supplied*

52. We may make a deduction from the reimbursement for loss in value of any Goods supplied, if the loss is the result of unnecessary handling by you (ie handling the Goods beyond what is necessary to establish the nature, characteristics and functioning of the Goods: eg it goes beyond the sort of handling that might be reasonably allowed in a shop). This is because you are liable for that loss and, if that deduction is not made, you must pay us the amount of that loss.

#### *Timing of reimbursement*

53. If we have not offered to collect the Goods, we will make the reimbursement without undue delay, and not later than:
- a. 14 days after the day we receive back from you any Goods supplied, or
  - b. (if earlier) 14 days after the day you provide evidence that you have sent back the Goods.
54. If we have offered to collect the Goods or if no Goods were supplied or to be supplied (ie it is a contract for the supply of services only), we will make the reimbursement without undue delay, and not later than 14 days after the day on which we are informed about your decision to cancel this Contract.
55. We will make the reimbursement using the same means of payment as you used for the initial transaction, unless you have expressly agreed otherwise; in any event, you will not incur any fees as a result of the reimbursement.

#### *Returning Goods*

56. If you have received Goods in connection with the Contract which you have cancelled, you must send back the Goods or hand them over to us at Hall Road,, Elsenham, Nr Stansted Airport, Essex, CM22 6FL without delay and in any event not later than 14 days from the day on which you communicate to us your cancellation of this Contract. The deadline is met if you send back the Goods before the period of 14 days has expired. You agree that you will have to bear the cost of returning the Goods.
57. For the purposes of these Cancellation Rights, these words have the following meanings:
- a. **distance contract** means a contract concluded between a trader and a consumer under an organised distance sales or service-provision scheme without the simultaneous physical presence of the trader and the consumer, with the exclusive use of one or more means of distance communication up to and including the time at which the contract is concluded;
  - b. **sales contract** means a contract under which a trader transfers or agrees to transfer the ownership of goods to a consumer and the consumer pays or agrees to pay the price, including any contract that has both goods and services as its object.

## **Conformity**

58. We have a legal duty to supply the Goods in conformity with the Contract, and will not have conformed if it does not meet the following obligation.
59. Upon delivery, the Goods will:
  - a. be of satisfactory quality;
  - b. be reasonably fit for any particular purpose for which you buy the Goods which, before the Contract is made, you made known to us (unless you do not actually rely, or it is unreasonable for you to rely, on our skill and judgment) and be fit for any purpose held out by us or set out in the Contract; and
  - c. conform to their description.
60. It is not a failure to conform if the failure has its origin in your materials.
61. We will supply the Services with reasonable skill and care.
62. In relation to the Services, anything we say or write to you, or anything someone else says or writes to you on our behalf, about us or about the Services, is a term of the Contract (which we must comply with) if you take it into account when deciding to enter this Contract, or when making any decision about the Services after entering into this Contract. Anything you take into account is subject to anything that qualified it and was said or written to you by us or on behalf of us on the same occasion, and any change to it that has been expressly agreed between us (before entering this Contract or later).

## **Duration, termination and suspension**

63. The Contract continues as long as it takes us to perform the Services.
64. Either you or we may terminate the Contract or suspend the Services at any time by a written notice of termination or suspension to the other if that other:
  - a. commits a serious breach, or series of breaches resulting in a serious breach, of the Contract and the breach either cannot be fixed or is not fixed within 30 days of the written notice; or
  - b. is subject to any step towards its bankruptcy or liquidation.
65. On termination of the Contract for any reason, any of our respective remaining rights and liabilities will not be affected.

## **Successors and our sub-contractors**

66. Either party can transfer the benefit of this Contract to someone else, and will remain liable to the other for its obligations under the Contract. The Supplier will be liable for the acts of any sub-contractors who it chooses to help perform its duties.

## **Circumstances beyond the control of either party**

67. In the event of any failure by a party because of something beyond its reasonable control:
  - a. the party will advise the other party as soon as reasonably practicable; and
  - b. the party's obligations will be suspended so far as is reasonable, provided that that party will act reasonably, and the party will not be liable for any failure which it could

not reasonably avoid, but this will not affect the Customer's above rights relating to delivery (and the right to cancel below).

## **Privacy**

68. Your privacy is critical to us. We respect your privacy and comply with the General Data Protection Regulation with regard to your personal information.
69. These Terms and Conditions should be read alongside, and are in addition to our policies, including our privacy policy () and cookies policy ().
70. For the purposes of these Terms and Conditions:
  - a. 'Data Protection Laws' means any applicable law relating to the processing of Personal Data, including, but not limited to the GDPR.
  - b. 'GDPR' means the UK General Data Protection Regulation.
  - c. 'Data Controller', 'Personal Data' and 'Processing' shall have the same meaning as in the GDPR.
71. We are a Data Controller of the Personal Data we Process in providing the Services and Goods to you.
72. Where you supply Personal Data to us so we can provide Services and Goods to you, and we Process that Personal Data in the course of providing the Services and Goods to you, we will comply with our obligations imposed by the Data Protection Laws:
  - a. before or at the time of collecting Personal Data, we will identify the purposes for which information is being collected;
  - b. we will only Process Personal Data for the purposes identified;
  - c. we will respect your rights in relation to your Personal Data; and
  - d. we will implement technical and organisational measures to ensure your Personal Data is secure.
73. For any enquiries or complaints regarding data privacy, you can e-mail: [rofu@golfworldstansted.co.uk](mailto:rofu@golfworldstansted.co.uk).

## **Excluding liability**

74. The Supplier does not exclude liability for: (i) any fraudulent act or omission; or (ii) death or personal injury caused by negligence or breach of the Supplier's other legal obligations. Subject to this, we are not liable for (i) loss which was not reasonably foreseeable to both parties at the time when the Contract was made, or (ii) loss (eg loss of profit) to your business, trade, craft or profession which would not be suffered by a Consumer - because we believe you are not buying the Services and Goods wholly or mainly for your business, trade, craft or profession.

## **Governing law, jurisdiction and complaints**

75. The Contract (including any non-contractual matters) is governed by the law of England and Wales.
76. Disputes can be submitted to the jurisdiction of the courts of England and Wales or, where the Customer lives in Scotland or Northern Ireland, in the courts of respectively Scotland or Northern Ireland.

77. We try to avoid any dispute, so we deal with complaints as follows: If a dispute occurs customers should contact us to find a solution. We will aim to respond with an appropriate solution within 5 days.

### **Attribution**

78. These terms and conditions were created using a document from [Rocket Lawyer](https://www.rocketlawyer.com/gb/en) (<https://www.rocketlawyer.com/gb/en>).

### **Model cancellation Form**

To

Golf World Stansted Ltd, Hall Road, Elsenham, Nr Stansted Airport, Essex CM22 6FL

Email address: [rofu@golfworldstansted.co.uk](mailto:rofu@golfworldstansted.co.uk)

Telephone number: 01279812865

## **GOLF LESSONS**

Firstly welcome and well done for signing up to Golf World Stansted's lessons program, we are here to help you have fun, feel good and improve your golf and confidence. Here are some definitions of terms for this agreement: 'You' – You as the personal customer participating in a personalised programme or group session 'We' – Golf World Stansted Ltd 'Services' – Personal Coaching in Golf 'Session' - Your personal appointment or scheduled class time 'Package' – The specific programme agreed between you and Golf World Stansted 'Lesson' – The delivery of the lesson 'Coach' – The Coach that is assigned to deliver your lessons for Golf World Stansted.

**COMMITMENT** We have total belief in the effectiveness of our services, however, a team effort is needed to get results. Success requires personal commitment from you as well as Golf World Stansted. So that our working relationship is as successful as possible, you can expect a high standard of service from us. We promise to offer the following throughout your time with us:

- The recommendations that we make will always be in your best interest. Based on our professional expertise and experience we will only recommend services that are necessary for getting you a successful result
- If we are unable to attend your session/class, we will look to find an alternative time to make up the session for you
- We may make recommendations that challenge you, encourage you to step outside your comfort zone in order for you to get the best possible results, so please be open-minded and willing to give yourself a chance
- You can expect the highest quality of service from Golf World Stansted, knowing that we genuinely care and want to help you be the best that you can be
- If your Coach leaves Golf World Stansted, your lessons will be transferred to another Coach

In return for the above commitment from us, we expect a level of commitment from you:

- All sessions and packages must be booked and paid for in advance or by the agreed instalment plan - lessons, vouchers and packages are non-refundable and have a 12-month expiry from date of the 1st lesson. You are obliged to pay the whole programme fee regardless of, if for any reason you wish to stop halfway or part way through.
- Payment details must be given prior to the first session.
- Please be on time for your sessions. Consistency and session attendance are vital for you to achieve your results
- 121 Clients Only - Should you wish to cancel your session please take note of the below:
  - 24 hour single session cancellation policy – we ask that you give at least 24 hours notice for any changes to session times or session cancellations otherwise the session will be forfeited.
  - In the unlikely event that a Coach is unable to complete the package, your outstanding lessons will be transferred to another Golf World Stansted Coach.

To ensure you maximise the most from the purchased program. Your Programme of lessons will expire 12 months after date of purchase and there will be no refund.

### **Junior Lessons**

Payment is by direct debit monthly using GOCARDLESS or for an entire year upfront. We reserve the right to suspend your membership and to exclude your child from the Academy if payment is not made. Yearly upfront payments are non-refundable. Yearly upfront payments are for a calendar year from date of payment if a child wishes to suspend lessons due to serious illness or injury the above points apply. Payment upfront is non-transferable between juniors.

Direct Debits by GOCARDLESS (or bank transfer where available) are taken every month to cover 38 sessions a year. The payment is the same amount each month. The 38 yearly sessions may be moved.

If your child's place is cancelled by you giving notice, Golf World Stansted will invoice you for any lessons taken or available and not paid for. This invoice will be due within 7 days of sending.

This agreement may be terminated if either party is in serious breach of its obligations to the other.

Photography consent forms are mandatory for all Juniors. Photographs of children other than your own are discouraged.

Bullying, harassment, abuse, or other inappropriate behaviour by you or your child or guests is strictly forbidden and will result in expulsion and such other legal remedies as may be available.

You and your child must treat all Golf World Stansted customers, children, staff, and coaches with respect and consideration. Golf World Stansted do not tolerate rude, offensive, or aggressive remarks in any way. You must make yourself and your child aware of all the

safety rules and regulations at Golf World Stansted and comply with these regulations always.

If you have a complaint or concern which cannot be resolved by your child's coach, please do contact Golf World Stansted privately and we will do our best to resolve the matter.

We reserve the right to make changes to these rules and will communicate any changes to you at the address or email specified. Proof of sending such notice shall be sufficient evidence of receipt. Please ensure we are kept up to date of any email address changes in order to continue the correspondence.

A 1 month notice period is required for termination of Junior Academy membership and non-renewal. It can only be given in writing to Golf World Stansted:

lessons@golfworldstansted.co.uk

**Disclaimer agreement – by purchasing this programme, you are agreeing to the statement below**

I understand that elements of Golf World Stansted packages/classes can be physically demanding, as a condition of my enrolment, I accept full and complete responsibility for my own goals that I have established. This means that I acknowledge the recommendations made by Golf World Stansted and that I will advise Golf World Stansted of any illnesses which may hinder me playing golf. I agree to hold Golf World Stansted free and harmless of any and all liability for any subsequent injury or health complication that though unlikely, may result from or be aggravated by my participation in the packages/classes. I understand that I must notify Golf World Stansted no less than 24 hours of any changes or cancellations to my session timetable. I will also take it upon myself to inform Golf World Stansted of any changes to my medical history or current state of health.

## **WEDDINGS**

1. A temporary booking will be held for seven days. A booking can only be confirmed on receiving a non-refundable payment of £500.00, together with a signed copy of these terms and conditions.
2. We run a payment schedule that begins with a payment of £1,000.00 6 months prior to the event and then a further payment of 50% of your remaining balance 2 months prior to the event. For these payments we require either cash or a credit/debit card.
3. Approximately 2 weeks prior to your wedding you will be invited to attend a meeting with your wedding host. In this meeting your day will be discussed in full detail and menu requirements confirmed along with your final numbers. A final invoice will then be sent to you with final payment due 7 days prior to the event.
4. We require a £500 damage deposit 7 days prior to the event. These terms &

conditions acknowledge that you will be responsible for any damage caused to the premises, by anyone attending your event. You may lose all or part of your security deposit in order to cover the cost of any damage, breakages or theft of items belonging to Golf World Stansted. You agree to pay any extra costs in the event that your security deposit is insufficient to cover such breakages. Golf World Stansted is insured for major losses, damage or breakages and may be able to claim for such losses on the insurance; however the hirer agrees to pay any policy excess if any such claim is made. Your security deposit is refundable if no damage occurs to the premises, you may lose part or all of your deposit if excessive cleaning is required after your event.

5. Any bar expenses incurred during the event must be paid in cash or by credit card upon end of night.
6. It is regretted that no refund of payments on account can be made in the event of cancellation or change of date. The following additional charge will apply in the event of cancellation or change of date:

Eight months prior to the event £5.00 per head based on provisional numbers, plus venue charge.

Four months prior to the event £10.00 per person based on provisional numbers, plus venue charge.

Between two and one month prior to the event date, £15.00 per person based on provisional numbers, plus venue charge.

7. In the event of cancellation within one month of the event date, Golf World Stansted reserves the right to charge the total value of the expected event cost. Any cancellation must be made in writing.
8. Alcoholic beverages must be consumed within the legal licensing hours. No alcohol can be served to any persons under the age of 18.
9. Golf World Stansted does not allow food to be brought in, apart from the wedding cake.
10. We request that transport is called by 01.00am at the latest.
11. It is the responsibility of the booking party to liaise with the registry office. We cannot accept any liability for a wedding ceremony not taking place.
12. The appropriate insurance policy should be taken out by the wedding party.
13. Golf World Stansted cannot accept any liability under any circumstances, for the loss of weddings gifts, or personal possessions of the bride or guests. Any possessions left by the wedding party or guests, is at their own risk. Cars are parked at the owners own risk.
14. Children under the age of 14 must be accompanied by an adult at all times for their own safety. Children are not allowed to wander on to the golf course and surrounding grounds during the ceremony and opening hours of the course.
15. Confetti must not be thrown anywhere on the premises, with the exception of petals outside only.
16. The booking party agrees to accept all the terms and conditions and will accordingly comply with these conditions. If these terms and conditions are broken, the wedding party agrees to compensate Golf World Stansted where necessary.
17. Smoking is only permitted in the allocated outdoor smoking areas.

18. Golf World Stansted reserve the right to increase bar prices according to government or global changes outside of our control. In the event of any disruption to food supplies, out of the control of Golf World Stansted, the booking party will be advised and a suitable alternative will be offered.
19. Dietary requirements can be catered for but Golf World Stansted cannot be held responsible for any allergic reactions.
20. Golf World Stansted does not accept liability for any damages/cost caused by outside suppliers.
21. All prices include VAT where applicable.

## **FUNCTIONS**

1. A temporary booking will be held for seven days. A booking can only be confirmed on receiving a non-refundable payment of £100.00, together with a signed copy of these terms and conditions.
2. A final invoice will then be sent to you with final payment due 7 days prior to the event.
3. We require a £500 damage deposit 7 days prior to the event unless otherwise stated.
4. These terms & conditions acknowledge that you will be responsible for any damage caused to the premises, by anyone attending your event. You may lose all or part of your security deposit in order to cover the cost of any damage, breakages or theft of items belonging to Golf World Stansted. You agree to pay any extra costs in the event that your security deposit is insufficient to cover such breakages. Golf World Stansted is insured for major losses, damage or breakages and may be able to claim for such losses on the insurance; however the hirer agrees to pay any policy excess if any such claim is made.
5. Your security deposit is refundable if no damage occurs to the premises, you may lose part or all of your deposit if excessive cleaning is required after your event.
6. Any bar expenses incurred during the event must be paid in cash or by credit card upon end of night.
7. It is regretted that no refund of payments on account can be made in the event of cancellation or change of date.
8. In the event of cancellation within one month of the event date, Golf World Stansted reserves the right to charge the total value of the expected event cost. Any cancellation must be made in writing.
9. Alcoholic beverages must be consumed within the legal licensing hours. No alcohol can be served to any persons under the age of 18.
10. Golf World Stansted does not allow food to be brought in, apart from a cake.
11. We request that transport is called by 01.00am at the latest for evening functions.
12. Golf World Stansted cannot accept any liability under any circumstances, for the loss of gifts, or personal possessions of the client or guests. Any possessions left by the client or guests, is at their own risk. Cars are parked at the owners own risk.

13. Children under the age of 14 must be accompanied by an adult at all times for their own safety. Children are not allowed to wander on to the golf course and surrounding grounds during the opening hours of the course.
14. Confetti must not be thrown anywhere on the premises, with the exception of petals outside only.
15. The booking party agrees to accept all the terms and conditions and will accordingly comply with these conditions. If these terms and conditions are broken, the wedding party agrees to compensate Golf World Stansted where necessary.
16. Smoking is only permitted in the allocated outdoor smoking areas.
17. Golf World Stansted reserve the right to increase bar prices according to government or global changes outside of our control. In the event of any disruption to food supplies, out of the control of Golf World Stansted, the booking party will be advised and a suitable alternative will be offered.
18. Dietary requirements can be catered for but Golf World Stansted cannot be held responsible for any allergic reactions.
19. Golf World Stansted does not accept liability for any damages/cost caused by outside suppliers.
20. All prices include VAT where applicable.